Live Alameda County CANS Certification Overview
Post-Training Resources
https://www.alamedatcom.org/

Post-Training Resources:

- Retesting (p4)
- Finding your certificate on TCOM Training (p4)
- Support (p6)

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Tips to Rating a Vignette

- If there is no information in the vignette related to a particular item:
  - rate a NEED 0 (no need)
  - rate a STRENGTH 3 (no strength)
- Take the vignette literally: don't over-think, make any assumptions, or add extra information (from your knowledge base or experience) into the vignette
- Review the CANS/ANSA User Tip Sheet

www.AlamedaTCOM.org

Test Taking Reminders

- Ratings
  - Strengths:
    No evidence = 3 (or No Strength)
  - Needs:
    No evidence = 0 (or No Need)
- Vignette bias
  - Don't read too much into the vignette
  - Extrapolating/interpolating without evidence
  - Caregiver Domain: ONLY one section

What Now?

How to Get Certified

- Step 1: Register at tcomtraining.com (Chrome Only)
- **Step 2:** Complete pre-cert training and log into tcomtraining.com
- Step 3: Starting from the person ("Learner") icon on the left, click on "Bundled Courses".
- Step 4: Click on the title of the bundle, "California, Behavioral Health-Alameda"
- Step 5: Choose the course you wish to take. If you're not already registered ("Enrolled" on the left), click on the button to register/enroll and then come back to the same screen. >>> The course you select should align w/ the CANS tool your agency/program uses (e.g., CA IP CANS, Alameda CANS 0-24).
- Step 6: Now that you've selected your course, as a live training participant, you can skip past all modules and quizzes and go straight to an optional practice exam or the required certification exam!
- Note: If you're certifying in the Alameda CANS 0-24, you'll see more than one certification exam option (varied by vignette client age range). You only need to pass one certification exam to be certified across the age ranges/tools. Toggle over each option for details and select the certification exam of your choice.
- Step 7: Once you complete the certification exam, check in w/ trainers to discuss next steps.

Steps also here: https://www.alamedatcom.org/training.html

RETESTING

If you don't pass the certification exam right away, not to worry. You can refresh, reset, and test again with a new vignette.

Recommended steps for success:

1. Work in a space as free from distraction as possible.
2. Test on a computer where you have full access to the manual on your screen.
3. Take your time and reference the manual as you go! It's there to guide and support you.
4. Copy/paste the vignette into a Word doc and use the highlighting method (highlight strengths, needs, and caregiver information in different colors) for quick reference.
5. Make sure you rate the caregiver named at the top of the vignette for the Caregiver Resources & Needs Domain ONLY.
6. Utilize the tip sheet for action levels, particularly when you get to the Strengths Domain (action levels are different for strengths).
7. If you test twice and do not pass, we suggest you take a practice exam to see what you missed. This will show you the answers and provide more info re: what you're missing. Remember that you must still take and pass the certification exam to be certified.

If you've followed the above recommendations and are still having difficulty passing, please feel free to reach out to your trainers (reply to the initial training email) and they can explore other ways to support you individually.

FINDING YOUR CERTIFICATE ON TCOM TRAINING (https://tcomtraining.com/)

Once you pass the exam and your certificate is within view, you can download it and share it w/ your agency (e.g., your program supervisor or training department).

STEP 1: Make sure you're on the screen that says, "Praed Foundation Collaborative Training Website (TCOM)" (top left):

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STEP 2: Start from the person ("Learner") icon on the left. Click on "ePortfolio", identify your course, and "View certificate":

You could also go the "Analytics" route. Once you select "Analytics", click on "Certificates progress":

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In the lower righthand corner, the most current certificate is available by clicking on “View certificate”. Example:

NOTE: If you go to the certificate section and there is no certificate, it means you did not pass. That said, not to worry. You can always retest. Feel free to contact support@tcomtraining.com if you have any questions or think an error occurred.

SUPPORT
If you have agency-specific questions, start by consulting w/ your program supervisor.

If you need help updating TCOM Training account info now or at any point, contact support@tcomtraining.com

If you have questions or feedback about Alameda TCOM trainings, feel free to reach out to Jessica Vigil, Alameda County Behavioral Health, at Jessica.Vigil2@acgov.org or (510) 567-8107