Alameda County TCOM (CANS/ANSA/CAT) Training Participant Expectations and Information

Please have your camera on for the entirety of the training with the exception of during testing. If you need to turn your camera off for more than 10 minutes, please notify the trainers via chat.

Each participant needs to attend the training with their work issued laptop and use that device for the entirety of the class.

We would like for you to test during the allotted time while the trainers are there to provide you with support. If you cannot, we request that you communicate to your program director when, during your orientation, you'll be able to complete your certification exam.

Please plan to be in attendance for the full duration of the training.

You will be given a 10-15 minute morning break, a 30 minute lunch break can be as early as 12pm and as late as 1pm. You will be given an additional short break before testing. Break times are subject to change based on the pacing of the course.