

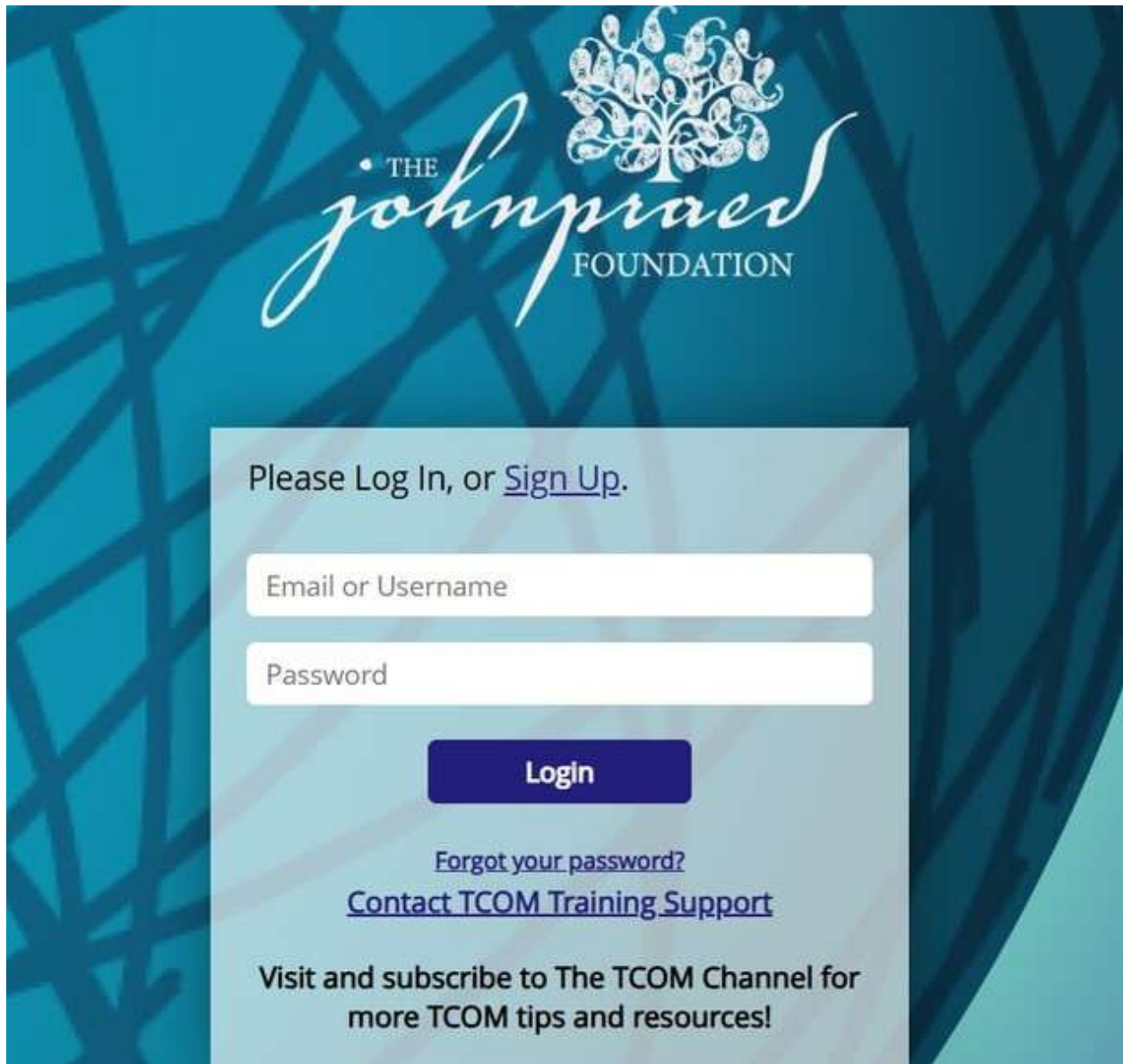
Alameda TCOM Collaborative

<https://www.alamedatcom.org/training.html>

<https://tcomtraining.com/>

THE TCOM TRAINING SITE GOT A REFRESH (APRIL 2026)!

- [TCOM Training How to Guide Detailed](#)
- [TCOM Training Frequently Asked Questions](#)
- [View Certificate on TCOM Training](#)



Page 2: **TAKING YOUR CERTIFICATION EXAM IN TCOM TRAINING/SCHOOX**

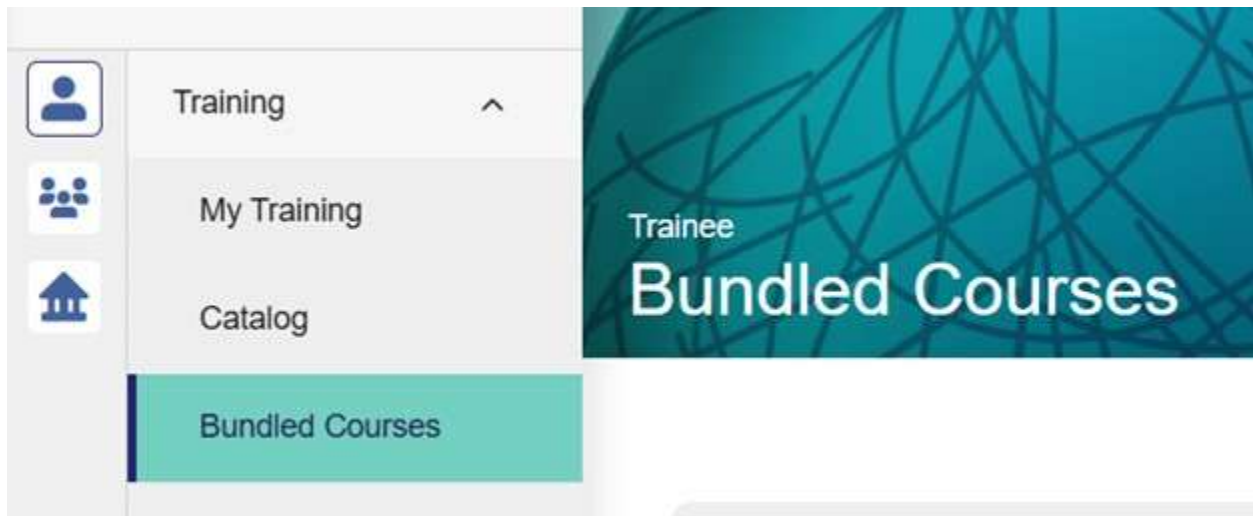
Page 5: **FINDING YOUR CERTIFICATE IN TCOM TRAINING/SCHOOX**

TAKING YOUR CERTIFICATION EXAM IN TCOM TRAINING/SCHOOX

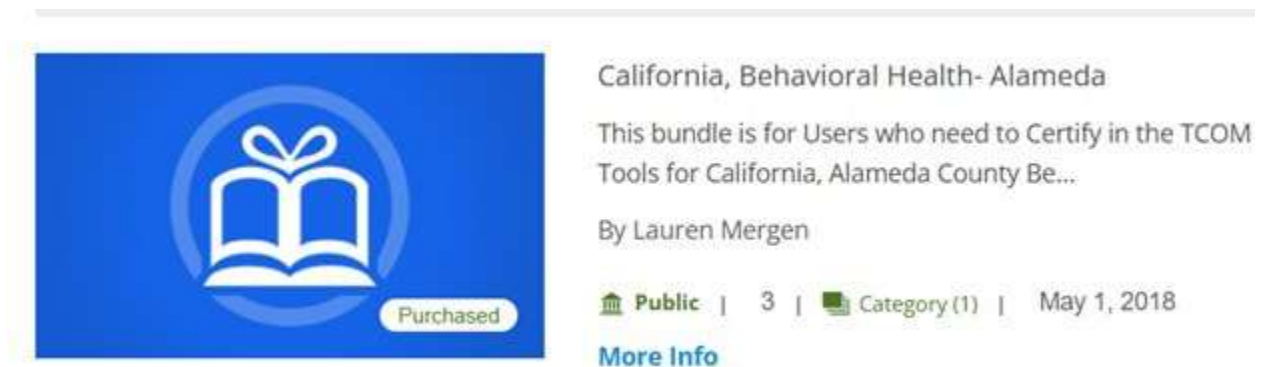
STEP 1: Log in and make sure you're on the screen that says, "Praed Foundation Collaborative Training Website (TCOM)" (top left):

**Praed Foundation Collaborative
Training Website (TCOM)**

STEP 2: Start from the person ("Learner") icon on the left and click on "Bundled Courses".



STEP 3: Click on the title of your bundle, "California, Behavioral Health- Alameda":

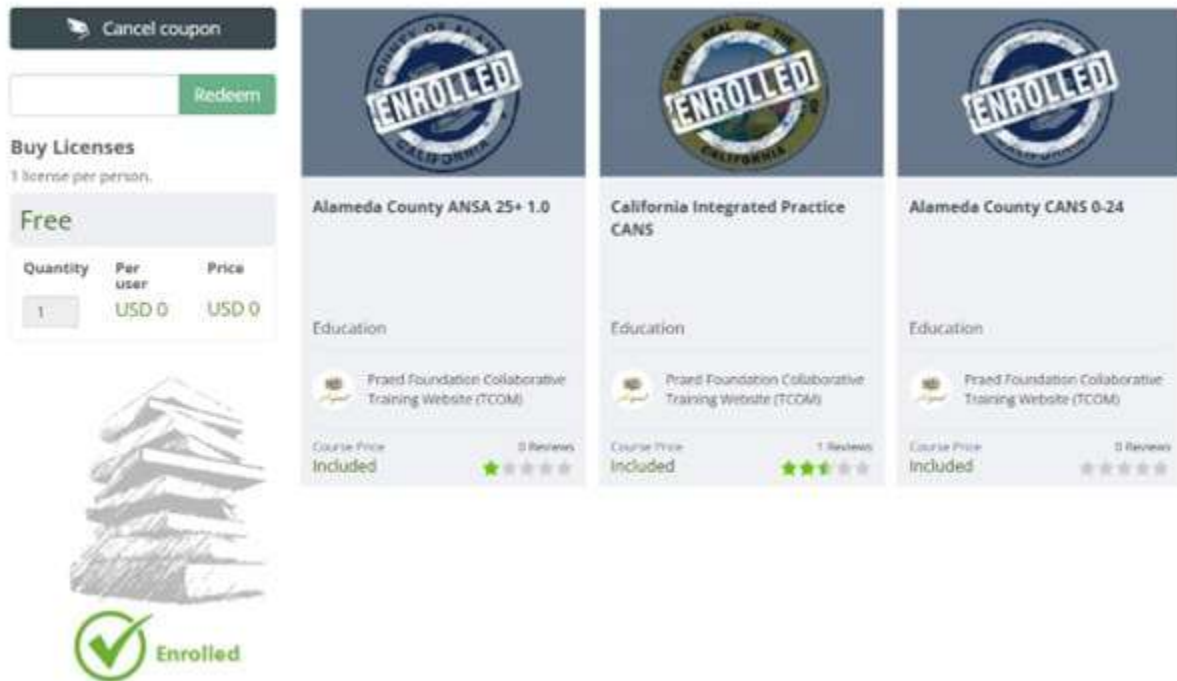


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STEP 4: Choose the course you wish to take. If you're not already registered ("Enrolled" on the left), click the button to register/enroll and then come back to the same screen and click on the course you want to take. >>> The course you select should align w/ the CANS tool your agency uses (e.g., CA IP CANS, Alameda CANS 0-24).*:



*CANS tool: It's best to certify in the CANS tool you plan to use the most, so you have access to supporting materials like the [CANS manual](#) (valuable for testing and real life application) and are familiar w/ the items. That said, once you're certified in one CANS tool, you're certified in all CANS variations (e.g., CA IP CANS, Alameda CANS 0-24)! The TCOM principles are the same across the CANS tools, even if some of the items are different. Use the CANS tool identified by your agency.

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Step 5: Now that you've selected your course, you'll find training modules, an optional practice exam, a required certification exam, and supplemental materials (e.g., CANS rating sheet & manual). Move through the training modules and use the quizzes to check your understanding.

(Don't like training modules and quizzes? [Attend a live training](#) and skip these steps.)



Select "Go to course details" (top left) for another view.

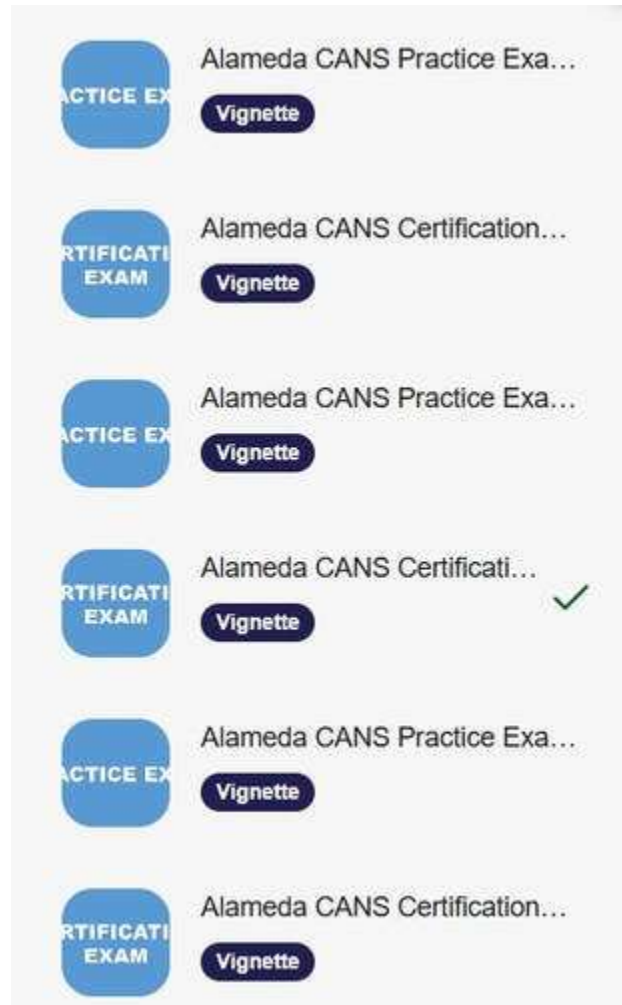
California Integrated Practice CANS [Go to course details](#)

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Note: If you're certifying in the Alameda CANS 0-24, you'll see more than one certification exam option (varied by vignette client age range). You only need to pass one certification exam in order to be certified across the age ranges. Toggle over each option for details and select the certification exam of your choice.



We wish you well during training and testing! Once you begin the certification exam, you'll have 2 hours to complete it. A passing score is .70 and above, and you can retest as needed. Take your time, use the manual, and read the vignette carefully. Once certified, you can download your certificate and share it w/ your agency. Certification is good for one year.

Feel free to contact support@tcomtraining.com if you have questions or coaching@tcomtraining.com for additional support.

FINDING YOUR CERTIFICATE IN TCOM TRAINING/SCHOOX

STEP 1: Make sure you're on the screen that says, "Praed Foundation Collaborative Training Website (TCOM)" (top left):

Praed Foundation Collaborative Training Website (TCOM)

STEP 2: Start from the person ("Learner") icon on the left. Click on "ePortfolio", identify your course, and "View certificate":

The screenshot shows the Praed Foundation Collaborative Training Website (TCOM) interface. On the left is a navigation menu with icons and labels: Training, My Training, Catalog, Bundled Courses, Calendar, Development, Content, Analytics, and ePortfolio (highlighted in green). The main content area features a header with a globe graphic and the text "Trainees ePortfolio" and "TCOM". Below the header is a "Certificates" section with a search bar, a filter button showing "0 filters selected", and a sort dropdown set to "Sort by date earned (Newest to ol...)". A "Training type" filter is expanded, showing options: Course, Curriculum, Live Session, In-Class Training, and External. A certificate card is displayed for "Alameda County CANS 0-24", marked as "Active" and "Course certificate". It includes the Alameda County seal, the text "Alameda County CANS 0-24", "Earned Jul 5, 2025", "Expires Jul 5, 2026", and "Instructor: Joy Dicus". A "View certificate" link is at the bottom of the card.

You could also go the "Analytics" route. Once you select "Analytics", click on "Certificates progress":



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In the lower righthand corner, the most current certificate is available by clicking on “View certificate”.* Example:

The screenshot displays a user dashboard with two main sections. The top section, titled 'Insights', shows '1 certificate earned' with a green upward arrow icon and '0 certificates expired' with a red downward arrow icon. The bottom section, titled 'Certificates', features a green pill-shaped button that says 'Active and not expiring in...'. Below this, a specific certificate is listed: 'Alameda County CANS 0-24', with a green pill-shaped button labeled 'Active'. Underneath the certificate title, it lists 'Training Type: Course', 'Earned: Jul 5, 2025', and 'Expires: Jul 5, 2026'. At the bottom of this section is a blue link that says 'View certificate'.

STEP 3: Once you pass the exam and your certificate is within view, you can download it and share it w/ your agency (likely your program supervisor or training department). If you go to the certificate section and there is no certificate, it means you did not pass. That said, not to worry. You can always retest.

Feel free to contact support@tcomtraining.com if you have questions or coaching@tcomtraining.com for additional support.

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HELPFUL PAGES

[TRAINING CALENDAR](#) for live Alameda trainings w/ supported testing (meaning Alameda TCOM members on standby for support)!

[CERTIFICATION](#)

[NATIONAL](#)

OTHER RESOURCES

County training materials and resources for clinicians, administrators, supervisors, and staff.

- [Objective Arts \(OA\) Resources](#): Alameda County Behavioral Health Care Services provides links, videos, manuals, tip sheets, and onboarding resources for implementing and fully utilizing OA for county services.