

The CANS/ ANSA and TCOM



What's in it for me?

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Parents and Caregivers



- ❧ This helps me understand my child and family better.
- ❧ This gives me a tool to help me navigate the system
- ❧ I can become a more effective advocate.
- ❧ This is an approach where my perspective matters too.
- ❧ This helps my family agree on what we need to work on together.

Youth



- ❧ I can participate in my assessment process.
- ❧ I'm not getting blamed for anything.
- ❧ I can understand what I need to work on so that my life is a little easier
- ❧ I can get the help I need rather than having to put up with the things adults want to 'do to me'.

Direct Care — case worker, therapist, case manager

- ❧ I can better engage families and youth by creating a shared vision where all of our perspectives matter.
- ❧ I can use this approach to work smarter rather than harder by avoiding problems ahead of time.
- ❧ I can utilize my case conceptualization skills and clinical judgment.
- ❧ I can organize a personalized plan.
- ❧ I can monitor and celebrate success in a more formal way
- ❧ I can look good to my supervisor and other professionals involved with my cases.

Supervisors



- ❧ I can understand one of my supervisees cases rapidly by simply reviewing the most recent CANS/ ANSA.
- ❧ I can easily see what challenges my supervisees have with assessment and case conceptualization
- ❧ I can monitor the effectiveness of the my supervisees
- ❧ I can better support my most effective staff rather than simply 'dumping' on them with all the hard cases.
- ❧ I can be a teacher rather than an enforcer.
- ❧ I can help my supervisees move away from a crisis management mindset to a consistent and comprehensive approach.

Program Manager



- ❧ I can understand my program from the perspective of the people we serve.
- ❧ I can more effectively advocate for resources to support improving my program's impact.
- ❧ I can design program improvements based on information rather than intuition.
- ❧ I can hold my staff accountability for things that matter to all of us rather than to sometimes petty bureaucratic rules.
- ❧ I will have instituted documentation that meet accreditation standards.
- ❧ I can look good to my bosses.

Agency Directors



- ❧ I can get a picture of what my programs are doing so that I can talk about them from a person perspective rather than simply money and people served.
- ❧ My agency can get through accreditation visits with less 'gearing up' because our TCOM documentation is consistent with standards.
- ❧ I can advocate to funding sources for increased investment to address unmet need or enhance effectiveness.
- ❧ I can better direct intra-agency investments and initiatives.
- ❧ I can look good to my Board of Directors

System Managers



- ❧ I can better understand the strengths of the system and areas that require improvement.
- ❧ I can direct investments based on unmet need or enhancing effectiveness.
- ❧ I can communicate to branches of government in a way that represents citizens rather than provider constituencies.
- ❧ I can more effectively advocate for increased investments in the system.
- ❧ I can look good to external oversight entities.